

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 25th day of June 2020

C. G. No: 102/2019-20/Tirupati Circle

Present

**Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar**

**Chairperson
Independent Member**

Between

C. Gopi Naidu,
Agarampalli (V),
Thavanampalli (M),
Chittoor Dist.

Complainant

AND

1. Assistant Executive Engineer/Paipalle
2. Deputy Executive Engineer/Paipalle CCO
3. Executive Engineer/O/Chittoor Rurals

Respondents

ORDER

- 1) Complainant filed a complaint for replacement of damaged LT AB Cable to his agriculture service ASC No.599 of Dwarakapuram in Thavanampalli (M).
- 2) Respondents No. 1 and 2 filed joint written submission stating that estimate was prepared, sanctioned vide PM Order No.933000000686 and work was completed on 13.05.2020.
- 3) Complainant when contacted by the staff of the forum over phone on 15.05.2020 at 12.30 P.M, he stated that his problem was rectified.
- 4) In as much as the grievance of the complainant is resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin

DESPATCHED

29/6

Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th June 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order

U.S. Reddy
27/6
Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.